



## ATTENTION ALL SERVICE MEMBERS OF MARINE CORPS BASE QUANTICO

## Expedited ePHA process!!!

Effective: 13 Novemeber 2020 - 31 January 2021

Naval Health Clinic Quantico has partnered with the Virtually Integrated Patient Readiness and Remote Care Clinic (VIPRR) to provide an expedited ePHA process. VIPRR will complete your ePHA and update all your readiness requirements all over the phone!

## Your next steps are:

1. The Service Member(SM) must first complete the online member portion of the PHA.

ePHA: https://data.nmcphc.med.navy.mil/pha/

- 2. The Service Member will contact the Virtual Appointment Management Office (VAMO) to make an appointment using  $\frac{1-844-\text{VMEDCEN}(1-844-863-3236)}{1-844-\text{VMEDCEN}(1-844-863-3236)}$  and identify themselves as a SM from Quantico in need of ePHA.
- **3.** The VIPRR team member will verify completion of the member portion, and if it is not complete then the SM will be advised to call back.
- **4.** The SM will ensure they are ready to complete the virtual appointment as instructed at the time scheduled.
- **5.** On the day of the appointment at the scheduled appointment time the VIPRR provider will call the SM at the phone number provided by the SM during scheduling. If the SM does not answer the provider will call back in  $\underline{\mathbf{5}}$  minute increments for a total of  $\underline{\mathbf{3}}$  attempts before the appointment is marked as a "no-show".

Note: The Service Member is responsible for completing <u>vision</u>, <u>dental</u>, <u>HIV Blood Draw</u>, <u>immunizations</u> and their <u>annual audiogram</u> independently and will not be fully medically ready until complete.

**PCM** booking: 703-784-1725

**Optometry:** 703-784-1631

**Dental:** 703-784-2801

**HIV Order:** 703-784-1732

Immunizations: Walk in: M-F, 0745-1145, 1230-1530.

Audiology: Walk in: M-Th, 0800-1100, 1300-1430; F, 0800-1100.